



The policies and procedures for Hodges University regarding *Student Rights and Responsibilities* and *Student Grievance* are published in the Student Handbook, which can be found [here](#).

In the event the student feels the complaint was not managed properly by the institution, the student may submit his or her complaint to the following state contact:

Office of Articulation  
Department of Education  
[articulation@fldoe.org](mailto:articulation@fldoe.org)  
850-245-0427

**Out-of-State Distance Education Students:**

Complaint process for out-of-state distance education students participating under the State Authorization Reciprocity Agreement (SARA), who have completed the internal institutional grievance process and the applicable state grievance process, may appeal non-instructional complaints to the Florida State Authorization Reciprocity Agreement (FL-SARA) Postsecondary Reciprocal Distance Education Coordinating Council (PRDEC) at [FLSARAinfo@fldoe.org](mailto:FLSARAinfo@fldoe.org).

For additional information on the complaint process, please visit the [FL-SARA Complaint Process](#) web page.